



If you are experiencing connection issues with Live LiNK or LiNK like the ones shown above, this means that you do not have the latest version of LiNK Logbook on your mobile device. Please go to the Google or iTunes App store and update your application to the latest version and this will resolve the connection issue you are having.

Contact [techsupport@nkhome.com](mailto:techsupport@nkhome.com) if you are still having issues after updating.